

WELCOME TO YOUR STORE

Yourstore.com is the world's leading expert for procuring the trendiest items for everyone all in one place at affordable prices.

We work around the clock to find, create, manufacture, and ship you the most innovative products. This way you know you are guaranteed to have the coolest things money can buy without spending days researching on your own.

Trust our team of experts to help you stay ahead of the curve, and always be on the cutting edge of technology. Join our product revolution as we continuously challenge what is possible in your life and help bring awesomeness worldwide.

OUR MISSION

Our mission is to provide Top Trending products of the highest quality at the best possible prices. Our diverse product range, from **(Niche)** to **(another niche)** of all types, is chosen according to the specific needs of the most **Fashion & LifeStyle** Lovers for the greatest benefit of their important Friends & Important Ones. We go to great lengths to source products we believe meet this goal. We provide guarantees wherever possible, and we offer the highest quality service.

OUR VISION

Our vision is to become the warehouse of choice for all **Fashion & LifeStyle** Lovers. We aim to support their every need, from massage tables to supplies of all kinds, as they grow holistically in their practices. We believe that our focus should be on these therapists, as our customers, and their clients, who benefit from our products. All of our **Fashion & LifeStyle** warehouse inventory, and the service with which we provide them, reflect this vision.

OUR ONLINE STORE

Our online store is filled with the season's hottest trends, available in all types. You can shop for a complete outfit with just a few clicks, as **(Your Store Link)** offers the following categories for your shopping pleasure....

Trending Now - Where you'll find the latest and greatest in this season's trends.

Apparel - for Men, Women, and Kids. You'll find the perfect products for every occasion.

Accessories - Everything from your basic pieces, Jewelry to Wallets.

Home Stuff - Everything you need for your Home improvement, Kitchen, etc.

Pets - for all your loved Pets whether Dogs or Cats.

DON'T FORGET TO VISIT US!

Every time you visit (**Your Store**) you'll find great sales on our already unbelievable prices.

Fashion & Lifestyle meets friendly finances right here. Get the great products you deserve at the prices you need. We are an affordable way to keep your Beauty on trend year-round.

WHY OUR ONLINE STORE?

For Modern, Irresistible, and Affordable Trends, (**Your Store**) is your new favorite place to shop! Make every season a fashion statement by filling your cart with our high-quality fashion finds. Happy shopping!

ثانياً: اتصل بنا - Contact Us

Have a question or comment? Use the form below to send us a message or contact us by mail at:

info@yourstore.com

ثالثاً: الأسئلة الأكثر شيوعاً - FAQs

Below FAQ are some common concerns of our clients before purchasing our products, if you have other questions, please just send it to INFO@YOURSTORE.COM

1- Where can I get answers to my product questions?

For questions about our products we recommend you to contact our customer service department with any questions. See our Contact Us page for more information.

2- Do You Ship Internationally? how much is the shipping?

Yes we do ship everywhere and shipping is FREE .

3- How Long Will it take receive my order?

We begin processing your order immediately after it has been placed, however, we ask for 1-3 business days for us to prepare and ship your item. Items are shipped from one of our 3 warehouses located in USA, France and China Our worldwide free shipping generally takes around 10-20 business days from the shipment date. This time frame may vary depending on the country and package being delivered. To check the status of your order, contact us at INFO@YOURSTORE.COM and we will be more than happy to update you on the progress of your order and estimated delivery date.

4- I have received only part if my shipment, where are the other items ?

We ship from different warehouses using different carriers so some items might arrive earlier than others. As well, often times some parcels experience shipping delays while others do not. If you'd like to know the status of your other items, please email us with your name and order number.

5- What about possible custom fees ?

All tax & duties will be covered by us. If you are charged any duty/tax fees for your order, please send us a copy of the invoice so we can settle the charges.

6- Will this item get to me before _____ ?

If you plan to give one of our items as a holiday or occasional gift, we do not recommend buying the items during the month when the holiday is happening. There is a risk of the item not arriving there on time. We are not held responsible for items that do not arrive before specified dates.

7- How do I order?

If this is your first time purchasing something from us, you'll want to place items in your shopping cart and proceed to checkout using our secure and easy-to-use guide.

Simply choose the item to purchase, click the associated "Add to Cart" button and proceed to "Checkout" from your shopping cart.

Once you've placed your first order, we'll make it even easier to order in the future as we'll have your previous billing and shipping information on file.

8- What currency are the prices do I see in the site?

All prices are in USD.

9- I just placed an order, when will it ship?

We try our best to ship items as fast as we can. Please allow 4-7 days production time for your order to ship out, average shipping times are 10-20 days. Tracking numbers will be updated 3-5 days after your order has been SHIPPED. If you don't have a tracking number after 7 business please email us at INFO@YOURSTORE.COM.

10- I am not in love with my order, can it be returned? What if there is an issue?

We offer a 100 % money back guarantee if the product is defective or damaged. We give you 30 days to send it back to us for a full refund. You must ship it back at your own expense, once we have received the product we will refund the full amount of your original purchase. Please Include all a name and order number on the returned parcels.

Please note: If your package is on the way, you must wait for it to arrive and return it before receiving a refund.

11- Can I cancel my order?

You are able to cancel your order with no penalty! You must cancel your order before it ships. If the item is already sent please use our easy return system to get a full refund.

12-I have entered an incorrect address what do I do now?

If you have miss spelled or auto-filled in an incorrect address, simply reply to your order confirmation email and confirm. Once you double check if the address given is wrong kindly notify us via email at INFO@YOURSTORE.COM. If the given address is wrong we can change the address to the correct one within 24 hours. No refund will be given after the 24 hours of incorrect submission.

13-I have a question that wasn't answered, can you please help?

Absolutely! We are here to help you make you satisfied! Please send us an email to INFO@YOURSTORE.COM and we will be happy to assist you in any way we can. We do receive a large number of emails, If you wish to get a prompt response please attach your order number and address the problem clearly, thanks.

Unable to find satisfactory answers ?

رابعاً : سياسة الخصوصية - Privacy Policy

This

Privacy Policy

describes how your personal information is collected, used, and shared when you visit or make a purchase from www.yourstore.com (the "Site").

Personal information we collect

When you visit the Site, we automatically collect certain information about your device, including information about your web browser, IP address, time zone, and some of the cookies that are installed on your device. Additionally, as you browse the Site, we collect information about the individual web pages or products that you view, what websites or search terms referred you to the Site, and information about how you interact with the Site. We refer to this automatically-collected information as "Device Information".

We collect Device Information using the following technologies:

- "Cookies" are data files that are placed on your device or computer and often include an anonymous unique identifier. For more information about cookies, and how to disable cookies, visit <http://www.allaboutcookies.org>.

- "Log files" track actions occurring on the Site, and collect data including your IP address, browser type, Internet service provider, referring/exit pages, and date/time stamps. - "Web beacons", "tags", and "pixels" are electronic files used to record information about how you browse the Site.

Additionally, when you make a purchase or attempt to purchase through the Site, we collect certain information from you, including your name, billing address, shipping address, payment information (including credit card numbers), email address, and phone number. We refer to this information as "Order Information".

When we talk about "Personal Information" in this Privacy Policy, we are talking both about Device Information and Order Information.

How do we use your personal information?

We use the Order Information that we collect generally to fulfill any orders placed through the Site (including processing your payment information, arranging for shipping, and providing you with invoices and/or order confirmations). Additionally, we use this Order Information to:

- Communicate with you;
- Screen our orders for potential risk or fraud; and
- When in line with the preferences you have shared with us, provide you with information or advertising relating to our products or services.

We use the Device Information that we collect to help us screen for potential risk and fraud (in particular, your IP address), and more generally to improve and optimize our Site (for example, by generating analytics about how our customers browse and interact with the Site, and to assess the success of our marketing and advertising campaigns).

Sharing your Personal Information

We share your Personal Information with third parties to help us use your Personal Information, as described above. For example, we use Google Analytics to help us understand how our customers use the Site -- you can read more about how Google uses your Personal Information here: <https://www.google.com/intl/en/policies/privacy/>. You can also opt-out of Google Analytics here: <https://tools.google.com/dlpage/gaoptout>.

Finally, we can also share your Personal Information to comply with applicable laws and regulations, to respond to a subpoena, search warrant, or another lawful request for information we receive, or to otherwise protect our rights.

Behavioral advertising

As described above, we use your Personal Information to provide you with targeted advertisements or marketing communications we believe may be of interest to you. For more information about how

targeted advertising works, you can visit the Network Advertising Initiative's ("NAI") educational page at <http://www.networkadvertising.org/understanding-online-advertising/how-does-it-work>.

You can opt-out of targeted advertising by using the links below:

- Facebook: <https://www.facebook.com/settings/?tab=ads>
- Google: <https://www.google.com/settings/ads/anonymous>
- Bing: <https://advertise.bingads.microsoft.com/en-us/resources/policies/personalized-ads>

Additionally, you can opt-out of some of these services by visiting the Digital Advertising Alliance's opt-out portal at <http://optout.aboutads.info/>.

Do not track

Please note that we do not alter our Site's data collection and use practices when we see a Do Not Track signal from your browser.

Your rights

If you are a European resident, you have the right to access the personal information we hold about you and to ask that your personal information be corrected, updated, or deleted. If you would like to exercise this right, please contact us through the contact information below.

Additionally, if you are a European resident we note that we are processing your information to fulfill contracts we might have with you (for example if you make an order through the Site), or otherwise to pursue our legitimate business interests listed above. Additionally, please note that your information will be transferred outside of Europe, including Canada and the United States.

Data retention

When you place an order through the Site, we will maintain your Order Information for our records unless and until you ask us to delete this information.

Changes

We may update this privacy policy from time to time to reflect, for example, changes to our practices or for other operational, legal, or regulatory reasons.

Minors

The Site is not intended for individuals under the age of (15).

Contact us

For more information about our privacy practices, if you have questions, or if you would like to make a complaint, please contact us by e-mail at info@yourstore.com or by contacting Us (**Contact Us Page link**).

خامساً: شروط الخدمة - Terms Of Service

We provide services to you subject to the notices, terms, and conditions set forth in this agreement. Besides, you will obey the rules, guidelines, policies, terms, and conditions applicable to such services before you use them. We reserve the right to change this site and these terms and conditions at any time.

Before proceeding, please read this agreement because accessing, browsing, or otherwise using the Site indicates your agreement to all the terms and conditions in this agreement.

You shall not upload, distribute, or otherwise publish through this Site any Content, information, or other material that (a) includes any bugs, viruses, worms, trap doors, Trojan horses, or other harmful code or properties; (b) is libelous, threatening, defamatory, obscene, indecent, pornographic, discriminatory, or could give rise to any civil or criminal liability under the laws of the U.S. or the laws of any other country that may apply; or (c) violates or infringes upon the copyrights, patents, trademarks, service marks, trade secrets, or other proprietary rights of any person.

Yourstore.com may give you an account identification and password to enable you to access and use certain portions of this Site. Each time you use a password or identification, you are deemed to be authorized to access and use the Site in a manner consistent with the terms and conditions of this agreement, and **Yourstore.com** has no obligation to investigate the source of any such access or use of the Site.

By accepting these Terms of Use through your use of the Site, you certify that you are 18 years of age or older. If you are under 18 years old please use this Site only under the supervision of a parent or legal guardian. Subject to the terms and conditions of this agreement, hereby grants you a limited, revocable, non-transferable, and non-exclusive license to access and use the Site by displaying it on your Internet browser only for the purpose of shopping and not for any commercial use or use on behalf of any third party, except as explicitly permitted by **Yourstore.com** in advance. Any violation of this Agreement shall result in the immediate revocation of the license granted in this paragraph without notice to you.

Unless explicitly permitted by our company in advance, all materials, including images, text, illustrations, designs, icons, photographs, programs, music clips or downloads, video clips and written and other materials that are part of this Site (collectively, the “Contents”) are intended solely for personal, non-commercial use. You may not make any commercial use of any of the information provided on the Site or make any use of the Site for the benefit of another business. We reserve the right to refuse service, terminate accounts, and/or cancel orders in its discretion, including, without limitation, if we believe that customer conduct violates applicable laws or is harmful to our interests. You may not reproduce, distribute, display, sell, lease, transmit, create derivative works from, translate, modify, reverse-engineer, disassemble, decompile, or otherwise exploit this Site or any portion of it unless expressly permitted by our company in writing.

You will be solely responsible for all access to and use of this site by anyone using the password and identification originally assigned to you whether or not such access to and use of this site is actually authorized by you, including without limitation, all communications and transmissions and all obligations (including without limitation financial obligations) incurred through such access or use. You are solely responsible for protecting the security and confidentiality of the password and identification assigned to you. You shall immediately notify **Yourstore.com** of any unauthorized use of your password or identification or any other breach or threatened breach of this Site's security.

- Shipping Policy سياسة الشحن

We are proud to offer international shipping services that currently operate in over 200 countries and islands world wide. Nothing means more to us than bringing our customers great value and service. We will continue to grow to meet the needs of all our customers, delivering a service beyond all expectations anywhere in the world.

How do you ship packages?

Packages from our warehouse in China, USA, UK and Canada, France, Spain will be shipped by ePacket or EMS depending on the weight and size of the product. Packages shipped from our US warehouse are shipped through USPS.

Do you ship worldwide?

Yes. We provide free shipping to over 200 countries around the world. However, there are some locations we are unable to ship to. If you happen to be located in one of those countries we will contact you.

What about customs?

We are not responsible for any custom fees once the items have shipped. By purchasing our products, you consent that one or more packages may be shipped to you and may get custom fees when they arrive to your country.

How long does shipping take?

Location	*Estimated Shipping Time
United States	10-20 Business days
Canada, Europe	10-20 Business days
Australia, New Zealand	10-30 Business days

Location

***Estimated Shipping Time**

Mexico, Central America, South America 15-30 Business days

*This doesn't include our 1-3 days processing time.

Do you provide tracking information?

Yes, you will receive an email once your order ships that contain your tracking information. If you haven't received tracking info within 5 days, please contact us.

My tracking says "no information available at the moment".

For some shipping companies, it takes 2-5 business days for the tracking information to update on the system. If your order was placed more than 5 business days ago and there is still no information on your tracking number, please contact us at Info@yourstore.com.

Will my items be sent in one package?

For logistical reasons, items in the same purchase will sometimes be sent in separate packages, even if you've specified combined shipping.

If you have any other questions, please contact us at Info@yourstore.com and we will do our best to help you out.

- Return Policy سابقاً: سياسة الإرجاع

Returns :

Our policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately, we can't offer you a refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

Several types of goods are exempt from being returned. Perishable goods such as food, flowers, newspapers or magazines cannot be returned. We also do not accept products that are intimate or sanitary goods, hazardous materials, or flammable liquids or gases.

Additional non-returnable items:

Gift cards

Downloadable software products

Some health and personal care items

To complete your return, we require a receipt or proof of purchase.

Please do not send your purchase back to the manufacturer.

There are certain situations where only partial refunds are granted (if applicable)

Book with obvious signs of use

CD, DVD, VHS tape, software, video game, cassette tape, or vinyl record that has been opened

Any item not in its original condition, is damaged or missing parts for reasons not due to our error

Any item that is returned more than 30 days after delivery

Refunds (if applicable)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next, contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at INFO@YOURSTORE.COM.

Sale items (if applicable)

Only regular priced items may be refunded, unfortunately, sale items cannot be refunded.

Exchanges (if applicable)

We only replace items if they are defective or damaged.

Gifts

If the item was marked as a gift when purchased and shipped directly to you, you'll receive a gift credit for the value of your return. Once the returned item is received, a gift certificate will be mailed to you.

If the item wasn't marked as a gift when purchased, or the gift giver had the order shipped to themselves to give to you later, we will send a refund to the gift giver and he will find out about your return.

Shipping

To return your product, you should mail your product to (Contact me first at INFO@YOURSTORE.COM)

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you may vary.

If you are shipping an item over \$75, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.

ثامناً: صفحة تتبع الطلبات Track Your Order

<p><!--Tracking number input box.--></p>

<h3>Please input your tracking number below:</h3>

<p><input type="text" id="YQNum" maxlength="50" /> <!--The button is used to call script method.-->
<input type="button" value="TRACK" onclick="doTrack()" /> <!--Container to display the tracking result.--></p>

<div id="YQContainer"></div>

<!--Script code can be put in the bottom of the page, wait until the page is loaded then execute.-->

<script type="text/javascript" src="//www.17track.net/externalcall.js"></script>

<script type="text/javascript"> // <![CDATA[

function doTrack() {

var num = document.getElementById("YQNum").value;

if(num===""){

alert("Enter your number.");

return;

}

YQV5.trackSingle({

//Required, Specify the container ID of the carrier content.

```
YQ_ContainerId:"YQContainer",  
//Optional, specify tracking result height, max height 800px, default is 560px.  
YQ_Height:560,  
//Optional, select carrier, default to auto identify.  
YQ_Fc:"0",  
//Optional, specify UI language, default language is automatically detected based on the browser  
settings.  
YQ_Lang:"en",  
//Required, specify the number needed to be tracked.  
YQ_Num:num  
});  
}  
// ]]></script>
```

وفي النهاية لا تنسى متابعة قناتنا على اليوتيوب

تحياتي
احمد البحيري